INSTALLATION GUIDE



PELLET STOVE

THEA HYDRO 16 S1 THEA HYDRO 23 S1

PART 2 - OPERATION AND CLEANING

Instructions in English





GB

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13 WARNINGS BEFORE IGNITION

GENERAL WARNINGS

Remove any objects that may burn from the product brazier and from the glass (manual, various adhesive labels or any polystyrene). Check that the brazier is positioned correctly and rests properly on the base.



The first start-up may not be successful as the feed screw is empty and does not always manage to load the brazier with the required amount of pellets in time to light the flame.



CANCEL THE FAILED IGNITION ALARM. REMOVE THE PELLETS LEFT IN THE BRAZIER AND REPEAT IGNITION.

If after repeated attempts, the flame fails to ignite, despite a regular flow of pellets in the brazier, which **must rest snugly against the slots and be clean without any ash incrustations.** If no anomaly is found during this inspection, there may be a problem with the product components or installation may not be correct.



REMOVE THE PELLETS FROM THE BRAZIER AND CONTACT AN AUTHORISED TECHNICIAN.

Do not touch the stove during the first start-up, as it is during this phase that the paint sets. If you touch the paint, you may expose the steel surface.



It is good practice to ensure effective ventilation in the room during the initial start-up, as the stove will emit some smoke and smell of paint.

If necessary, touch up the paint with the spray can of the specific colour.

Do not stand close to the stove and, as mentioned, air out the room. The smoke and smell of paint will disappear after about an hour of operation, however, they are not harmful in any case.



The product will be subject to expansion and contraction during the start-up and cooling stages, therefore slight creaking noises may be heard. This is absolutely normal and must not be considered a defect as the structure is made of laminated steel.

Upon **first ignition**, for the first pellet hopper, it is recommended to start the stove at maximum power so that the structure and the smell of the paint settle more quickly.

It is recommended to install the ceramic or serpentine stone cladding after the first successful ignition.



DO NOT EXPECT HEATING EFFICIENCY IMMEDIATELY!!!

14-CONTROL PANEL

CONTROL PANEL DISPLAY

Menu options



KEY

1. Stove start-up/shutdown 2. Scrolling down through the programming menu.	 Decreases set temperature / programming functions. Increases set temperature / programming functions.
3. Menu	7. Display.
4. Scrolling up the programming menu.	
 Menu Scrolling up the programming menu. 	7. Display.

MAIN MENU

Press key 3 (menu) to access it. The options accessed are:

- Date and Time
- Timer
- Sleep (only when stove is on)
- Settings
- Info

Date and time configuration

Proceed as follows to configure the date and time:

- Press the "menu" key.
- Select "Date and Time".
- Press "menu" to confirm
- Scroll through with the arrow keys and select the variables to be edited one at a time: Day, Hour, Min, Num. day, Month, Year.
- Press "menu" to confirm.
- Use the + and keys to edit.
- Finally, press "menu" to confirm and "esc" to exit.

PROGRAMMED MODE (TIMER) - Main menu

The current time and date must be configured to ensure correct operation of the timer.

There are six configurable TIMERS. For each one, the user can select a start-up and shutdown time and the days of the week when it is in use.

When one or more programs are active, the status of the stove and the TIMER "n" alternate on the display, "n" is the number of timer programs in use, separated by dashes

Example:

TIMER 1 Timer 1 program active.

TIMER 1-4 Timer 1 and 4 programs active.

TIMER 1-2-3-4-5-6 All timer programs active.

EXAMPLE OF PROGRAMMING

With the stove on or off:

- access the MENU,
- scroll to the TIMER item using the <> arrows,
- press the "Menu" key
- the system shows "P1" (Press the <> keys to move through the timers P2, P3, P4, P5, P6)
- Press the "Menu" key to activate "P1"
- press + and select "ON"
- press the "Menu" key to confirm

At this point the start time is 00:00. Press the + - key to set the start time and press the "menu" key to confirm.

Next, the proposed shutdown time is 10 minutes later than the configured start time: press the + key and edit the shutdown time, and press the "menu" key to confirm.

Next, you are asked to set the days of the week when the configured timer is to be enabled or disabled. Press the - or + keys to select the day you want to activate the time. It will light up white, then confirm with the "menu" key. If no day of the week is selected for enabling the timer, the timer program is no longer enabled on the status screen.

Next, program the other days or press "ESC" to exit. Repeat this procedure to program the other timers. EXAMPLES OF PROGRAMMING:

P1		P2			
on	off	day	on off day		
08:00 12:00 mon 11:00 14:00 mon				mon	
Stove on between 08:00 and 14:00					

P1		P2			
on	off	day	on off day		
08:00 11:00 mon 11:00 14:00 mon					
Stove on between 08:00 and 14:00					

P1			Р2		
on	off	day	on off day		
17:00 24:00 mon 00:00 06:00 tue					
Stove on between 17:00 on Monday to 06:00 on Tuesday					

NOTES ON USE OF THE TIMER

- The timer always starts the boiler with the last temperature and ventilation settings (or with the default settings at 20°C and V3 if they have never been altered).
- The start-up time goes from 00:00 to 23:50
- If the shutdown time has not yet been saved, the program proposes a start-up time at +10 minutes.
- A timer program turns off the stove at 24:00 on one day and another program starts it up at 00:00 on the next day: the stove remains
 on.
- A program proposes a start-up and/or shutdown time that overlap the times of another program: if the stove is already on, the start has no effect while OFF turns off the stove.
- When the stove is on and the timer is active, pressing the OFF key turns off the stove. The stove then restarts automatically at the next time set on the timer.
- When the stove is off and the timer is active, pressing the ON key turns on the stove. The stove then stops automatically at the next time of the timer.

SLEEP FUNCTION (main menu)

Sleep mode may only be activated when the stove is on and allows you to quickly set a time for the product to turn off. To set the Sleep function, proceed as follows:

- Enter the MENU
- Scroll to the SLEEP item with the <> arrows
- Press Menu
- Set the turn-off time you want using the + and keys.

The panel shows a default time of 10 minutes after the current time, which can be adjusted with key 4 up to the following day (i.e. the turn-off can be delayed for a maximum of 23 hours and 50 minutes).

If the SLEEP function is active with the TIMER active, the former has priority, therefore the stove will not turn off at the time set in the timer program but at the time set by the sleep function, even if it comes after the time set by the timer.

ADJUSTMENT MENU

To access the menu, proceed as follows:

- Press the + keys
- Scroll with the <> arrows and select "Set Amb. T" or "Set Water T"
- Press "menu" to enter the option selected.
- Change by using the + keys.
- Press "menu" to confirm and "esc" to exit.

SETTINGS MENU

The SETTINGS menu enables to configure the stove operating modes:

- a. Language.
- b. Cleaning (only displayed when stove is off).
- c. Feed screw loading (shown only when stove is off).
- d. Tones.
- e. External thermostat (activation).
- f. Auto Eco (activation).
- g. Eco Turn-off T (default 10 minutes).
- h. Pump on T (default 50°C).
- i. Auxiliary boiler (default deactivated).
- j. Pellet recipe.
- k. Fumes rpm % ventilation.
- I. Maximum power (1-5 default 5).
- m. Components test (only displayed when the stove is off)
- n. "Chimney sweeper" function (can only be enabled when stove is on, to check emissions in field).
- o. System configuration (factory settings: system 02).
- p. Season.
- q. Technical menu.

NOTE: Some of the options listed above cannot be enabled in certain "system configurations".

a - Language

Select the language as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "language".
- Press "menu" to confirm.
- Use the + keys to select the required language (IT/EN/DE/FR/ES/NL/PL/DA)
- Press "menu" to confirm and "esc" to exit.

b - Cleaning

Proceed as follows to select "Cleaning" (only with stove off):

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Cleaning".
- Press "menu" to confirm.
- Use the + keys to select "On".
- Press "menu" to confirm and "esc" to exit.

c - Load feed screw

This is for filling the pellet loading system. This can be enabled only when the stove is off. A 180" countdown appears. The feed screw stops automatically at the end of the countdown and the menu closes.

To select "Feed screw loading" (only with stove off), proceed as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll with the arrows and select "Load feed screw".
- Press "menu" to confirm.
- With the + keys, select "Enable".
- Press "menu" to confirm and "esc" to exit.

d - Tones

This function is disabled by default. To enable it proceed as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Tones".
- Press "menu" to confirm.
- Use the + keys to select "On".

e - External thermostat

EXTERNAL THERMOSTAT (not included with the stove, to be provided by the user)

The temperature of the stove can also be controlled by an external room thermostat. It must be positioned centrally in the room where the stove is installed. It provides a closer match between the heating temperature required to the stove and the actual room temperature it provides.

Connect the wires of the external thermostat to points 1-2 of the terminal block on the stove.

Once the thermostat has been connected it needs to be enabled.

To do this, proceed as follows:

- Press the "menu" key.
- Scroll with the arrows to "Settings".
- Press "menu" to select.
- Now use the arrows to scroll to "External thermostat".
- Press "menu" to select.
- Press the + keys.
- Select "On" to activate the external thermostat.
- Press the "menu" key to confirm.
- Press the "esc" key to exit.

f - Auto-Eco activation

To select the Auto-Eco function, proceed as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll by using the arrows and select "Auto-Eco".
- Press "menu" to confirm.
- Use the + keys to select "On".
- Press "menu" to confirm and "esc" to exit.

g - Eco Stop T

To select the Eco stop t function, proceed as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll with the arrows and select "Eco stop t.
- Press "menu" to confirm.
- Enter the minutes with the + keys.
- Press "menu" to confirm and "esc" to exit.

AUTO ECO MODE

For activation of the "Auto Eco" mode and time adjustment, see paragraphs 8 f and 8 g respectively.

The option "ECO stop t" can be adjusted to ensure correct operation in the various environments in which the stove can be installed and to avoid constant shut-downs and start-ups when the room temperature is subject to sudden change (drafts, poorly insulated rooms, etc.). The ECO stop procedure is activated automatically when all the power recall devices included in the "system configuration" are satisfied: room temperature probe/external thermostat (configurations 1-2-3), flow switch (configuration 2), thermostat/ntc (10 k Ω B3435) puffer (configuration 4-5) or thermostat/ntc (10 k Ω B3435) storage cylinder (configuration 2-3). If all the devices present are satisfied, the "ECO stop T" time begins to decrease (10 minutes default, can be changed in the "Settings" menu). During this phase, the panel alternates between displaying ON with a small flame and Crono (if active) - Eco active. The minutes counting down to the Eco Stop are shown at the top of the display. The flame moves to P1 and remains there until the set ""ECO stop T" time reaches zero, and if the conditions are still met, turns off the boiler. The ECO stop count is cancelled if one of the devices recalls power.

When the boiler begins to turn off, the panel displays: Off - Eco Active - flashing small flame.

When the stove turns off, OFF-ECO appears on the display with the flame symbol off.

The following conditions have to be met simultaneously for the ECO to restart:

- Power recall
- 5 minutes have passed since shut-down.
- TH,0 < TSetH,0.
- If the power is recalled by the domestic hot water (DHW), the 5' are ignored and the stove starts up as required.

NOTE: In configuration 4 - 5 the Auto Eco mode is enabled automatically. Also when in configuration 2 - 3, with the 'summer' function set, it is enabled automatically. Where it is prescribed that it should be enabled, the mode cannot be disabled.

h - Pump on T

This option enables adjustment of the pump activation temperature. Select the Pump On T function as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll with the arrows and select "Pump on T".
- Press "menu" to confirm.
- Use the + keys to change the °C.
- Press "menu" to confirm and "esc" to exit

i - Auxiliary boiler

An additional module (optional) must be installed to allow the start-up of an auxiliary boiler when the main boiler is off or has been stopped due to an alarm. The default settings have this function disabled. To enable the function, go to the settings menu.

j - Pellet Recipe

This function is for adapting the stove to the type of pellet in use. As there are many types of pellets available on the market, operation of the stove can vary considerably according to the quality of the fuel. When the pellets clog up the brazier due to excess loading of fuel or when the flame is always high even at low power, or when the flame is low, it is possible to decrease/increase the amount of pellets in the brazier:

The available values are:

- -3 = A decrease of 30% on the factory setting.
- -2 = A decrease of 20% on the factory setting.
- -1 = A decrease of 10% on the factory setting.
- 0 = No changes.
- 1 = An increase of 5% on the factory setting.
- 2 = An increase of 10% on the factory setting.
- 3 = An increase of 15% on the factory setting.
- Edit the recipe as follows:
- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll with the arrows and select "Pellet recipe".
- Press "menu" to confirm.
- Edit the % by using the + keys.
- Press "menu" to confirm and "esc" to exit

k - Fumes rpm % ventilation

In the event the installation presents problems in extracting smoke (lack of draught or even pressure in the duct), it is possible to increase the smoke and ash extraction speed. This change resolves all potential problems related to pellets clogged in the brazier and deposits forming at the bottom of the brazier itself caused by poor quality fuel or fuel that produces a lot of ash. The values available range from -30% to +50%, with increments of 10 percent at a time. Negative variation can be necessary if the flame is too low.

To alter this parameter, proceed as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll with the arrows and select "Fume rpm Var.".
- Press "menu" to confirm.
- Edit the % by using the + keys.
- Press "menu" to confirm and "esc" to exit

I - Maximum power

Allows you to set the maximum power limit of the flames which the stove can use to reach the set target temperature. Modify the power as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll with the arrows and select "Maximum power".
- Press "menu" to confirm.
- Change the power from 01 to 05 using the + keys
- Press "menu" to confirm and "esc" to exit

m - Components test

This can only be done when the stove is off and allows you to select the components to be tested:

- Glow plug: it is turned on for a fixed test period of 1 minute during which the panel displays the countdown in seconds.
- Feed screw: it is powered for a fixed period of 1 minute during which the panel displays the countdown in seconds.
- Extractor: it is activated at 2500 rpm for a fixed period of 1 minute during which the panel displays the countdown in seconds.
- Heat exchanger: enables you to conduct the test in V5 for a fixed period of 1 minute during which the panel displays the countdown in seconds.
- Pump: it is activated for a fixed period of 10 seconds during which the panel displays the countdown.
- **3-way valve:** the 3-way valve is activated for a fixed test period of 1 minute during which the panel displays the countdown in seconds.

Proceed as follows to enable the "Components test" function (only with stove off):

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Components test".
- Press "menu" to confirm.
- Use the + keys to select the test to be carried out
- Press "menu" to confirm and "esc" to exit

n - Chimney sweep Function

This function can only be activated when the stove is on and power is supplied, and it forces heating operation at parameters P5, with fan (if present) in V5. Any corrections to the loading/smoke ventilation percentage must be read. This state lasts 20 minutes, the countdown is displayed on the panel. During this interval, the system ignores any thermostat/puffer/room set point/ H₂0 set point values, only the safety shut-down at 85°C remains active. The technician can stop this phase at any moment by quickly pressing the on/off key. Enable the "Chimney sweeper" function as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Chimney sweeper function".
- Press "menu" to confirm.
- Use the + keys to select "On" (Off by default)
- Press "menu" to confirm and "esc" to exit

o - System configuration

To change the configuration of the system, proceed as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "System configuration".
- Press "menu" to confirm.
- Use the + keys to modify the configuration between 01 and 05
- Press "menu" to confirm and "esc" to exit.

p - Season

In configurations 2 and 3, enabling the "summer" function disables deviation of the 3-way valve towards the heating system to prevent the radiators from heating up, and so the flow is always towards the domestic hot water (DHW).

Selecting the "summer" option automatically enables the auto-eco function (cannot be deactivated). The room temperature probe/ external thermostat are ignored.

Modify the function as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Season".
- Press "menu" to confirm.
- Use the + keys to select "Summer" or "Winter".
- Press "menu" to confirm and "esc" to exit.

q - Technical menu

To access the technical menu you must contact the service centre as it requires a password. Proceed as follows to access the "technical menu":

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Technical menu".
- Press "menu" to confirm.
- With the + keys, select "Product Type", "Service", "Parameters", "Sanitary Par", "Counter memories", "Enable fan" and "Puffer data".
- Press "menu" to confirm and "esc" to exit

SYSTEM CONFIGURATIONS

At the time of installation, the product must be configured according to the type of system by selecting the relative parameter in the "SETTINGS" menu.

There are 5 possible configurations, described below:

Configuration	Description
1	Room temperature control via stove's on-board probe or by enabling external thermostat.
2	2.1 Ambient temperature management with a probe fitted on the stove or by enabling an external ambient thermostat; instant production of hot sanitary water with plate exchanger in FACTORY CONFIGURATION.
	2.2 Room temperature control via stove's on-board probe or enabling external thermostat; DHW production for storage cylinder or storage with thermostat (optional). DISCONNECT THE INTERNAL 3-WAY VALVE AND FLOW SWITCH (IF PRESENT)
3	Room temperature control via stove's on-board probe or enabling external thermostat; storage cylinder DHW production with NTC probe (10 k Ω B3435). DISCONNECT THE INTERNAL 3-WAY VALVE AND FLOW SWITCH (IF PRESENT)
4	External Puffer controlled by thermostat.
5	External Puffer controlled by NTC probe (10 k Ω β 3435).

SYSTEM WITH: DIRECT PELLET STOVE AND ROOM PROBE Adjustable setting

SET	VALUES	
AMBIENT TEMP.	5℃ - 35℃	
WATER TEMP	30°C - 80°C	

Parameters to be set

Settings	Value
Configuration	1

Num.	Description	Num.	Description
1	Pellet Stove	3	Anti-condensation valve
2	Rear terminal block		



SYSTEM WITH: DIRECT PELLET STOVE AND ROOM THERMOSTAT Adjustable setting

SET	VALUES
WATER TEMP	30°C - 80°C

Parameters to be set

Settings	Value
Configuration	1
External thermostat	ON

Num.	Description	Num.	Description
1	Pellet Stove	3	Anti-condensation valve
2	Rear terminal block	4	Room thermostat



SYSTEM WITH: DIRECT PELLET STOVE, ROOM PROBE AND DHW STORAGE CYLINDER Adjustable setting

SET	VALUES
AMBIENT TEMP.	5°C - 35°C
WATER TEMP	30°C - 80°C
BOILER TEMP.	30°C - 80°C

Parameters to be set

Settings	Value
Configuration	3

Num. Description		Num.	Description
1	Pellet Stove	5	Storage cylinder probe
2	Rear terminal block	6	3-way diverter valve
3	Anti-condensation valve	7	DHW Thermostatic Valve
4	DHW storage cylinder		



SYSTEM WITH: DIRECT PELLET STOVE, ROOM THERMOSTAT AND DHW STORAGE CYLINDER Adjustable setting

SET	VALUES
WATER TEMP	30°C - 80°C
BOILER TEMP.	30°C - 80°C

Parameters to be set

Settings	Value
Configuration	3
External thermostat	ON

Num.	Description	Num.	Description
1	Pellet Stove	5	Storage cylinder probe
2	Rear terminal block	6	3-way diverter valve
3	Anti-condensation valve	7	DHW Thermostatic Valve
4	DHW storage cylinder	8	Room thermostat



SYSTEM WITH: PELLET STOVE AND PUFFER Adjustable setting

SET	VALUES	
PUFFER TEMP.	55°C - 75°C	

Parameters to be set

Settings	Value
Configuration	5

Num. Description Nu		Num.	Description
1	Pellet Stove	5	Puffer probe
2	Rear terminal block	6	System pump
3	Anti-condensation valve	7	Room thermostat
4	Puffer		



SYSTEM WITH: PELLET STOVE, PUFFER AND EMERGENCY BOILER (WALL-MOUNTED) Adjustable setting

SET	VALUES
PUFFER TEMP.	55°C - 75°C

Parameters to be set

Settings	Value
Configuration	5
Auxiliary Boiler	ON

Num.	Description	Num.	Description
1	Pellet Stove	7	Plate heat exchanger
2	Rear terminal block	8	System pump
3	Anti-condensation valve	9	Emergency stove thermostat
4	Puffer	10	Activation relay
5	Puffer Probe	11	Auxiliary boiler connection module
6	Emergency boiler	12	Non-return valve



OPERATING MODE

The operating mode for hydro stoves is only AUTOMATIC (there is no manual operating mode available). The modulation of the flame is controlled according to the "System configuration" by the room temperature probe located at the back of the appliance (see img.), by the external thermostat, by the temperature of the water in the stove, or by the NTC probes.



ELECTRICAL CONNECTIONS

TERMINAL BLOCK CONTACTS		
POS.1-2 EXTERNAL THERMOSTAT/PUFFER THERMOSTAT	POS.8 THREE-WAY VALVE NEUTRAL	
POS.3-4 PUFFER/BOILER PROBE	POS.9 THREE-WAY VALVE PHASE (DHW)	
POS.5 EARTHING	POS.10 THREE-WAY VALVE PHASE (heating)	
POS.6-7 AUXILIARY BOILER		

To access terminal block "M" remove the right panel, as indicated in part 1 of the manual (in the specific paragraph). Perform the necessary connections and place everything back.



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N.B: FOR THE ELECTRICAL CONNECTIONS REFER TO CHAPTER "14-WIRING DIAGRAM" HEREIN.

- The wires of the water pressure switch that are set up in the stove need to be connected to the hydraulic kit (optional).
- The wires of the flow switch are set up in the stove for the connection to the hydraulic kit (optional) with domestic hot water.

START-UP

Press key **1** (esc) to start up the appliance. <u>The display will show ON with the flashing flame symbol</u>. When the flame stops blinking, the stove has reached the operating condition to "supply power".

The default target room temperature is set at 20°C. To change this setting, follow the instructions in the adjustments menu; do the same to set the heating water temperature and the speed of the ventilation fan. To activate an external thermostat, if present, see the dedicated paragraph.

POWER SUPPLY

When start-up is complete, the panel will display <u>ON with a constant flame</u> at level 3 **I** . The modulation of the flame for higher or lower power is then controlled autonomously on the basis of the temperatures set in the "System configuration".

SAFETY DEVICES

The product is fitted with the following safety devices

PRESSURE SWITCH

Monitors pressure in the smoke duct. It is designed to shut down the pellet feed screw in the event of an obstructed flue or significant back-pressure (from wind)

SMOKE TEMPERATURE PROBE

Detects the temperature of the smoke, thereby enabling start-up or stopping the product when the temperature drops below the preset value.

CONTACT THERMOSTAT IN THE FUEL TANK

If the temperature exceeds the preset safety level, it immediately shuts down the stove.

CONTACT THERMOSTAT IN THE STOVE

If the temperature exceeds the preset safety level, it immediately shuts down the stove.

WATER TEMPERATURE SENSOR

When the water reaches the stop temperature (85°C) the probe automatically instructs the stove to turn off "OFF Stand-by".

ELECTRICAL SAFETY

The stove is protected against violent changes in current by a general fuse located in the control panel at the back of the stove. Other fuses that protect the circuit boards are located on the said boards.

SMOKE FAN

If the fan stops, the circuit board immediately shuts off the supply of pellets and an alarm message is displayed.

GEAR MOTOR

If the gear motor stops, the stove will continue to run until the flame goes out due to lack of fuel and until a minimum level of cooling is reached.

TEMPORARY POWER CUT

When a power outage lasts less than 10" the stove returns to its previous operating state. If it is longer, it executes a cooling/re-ignition cycle.

FAILED IGNITION

If during ignition no flame develops, the stove will go into alarm condition.

ANTI-FREEZE FUNCTION

If the probe in the stove detects a water temperature of less than 5°C, the circulation pump is automatically activated to keep the system from freezing.

PUMP ANTI-SEIZURE FUNCTION

If the pump is not used for prolonged periods, it is activated periodically for a few seconds to keep it from seizing up.



TAMPERING WITH THE SAFETY DEVICES IS PROHIBITED

If the product is NOT used as described in this instruction manual, the manufacturer declines all liability for any damage caused to persons and property. The manufacturer furthermore denies any liability for damage to persons and property arising from failure to observe all the rules contained in the manual and specifically:

- All the necessary measures and/or precautions must be adopted when performing maintenance, cleaning and repairs.
- Do not tamper with the safety devices.
- Do not remove the safety devices.
- Connect the product to an efficient smoke expulsion system.
- First, check that the environment where it is to be installed is properly ventilated.

Only after having removed the cause that triggered the safety system is it possible to start the product again and therefore restore automatic operation of the probe. This manual will help you understand which anomaly has occurred, and explain how to operate according to the alarm message displayed on the appliance.

ALARM SIGNALLING

When an operating condition other than the one expected for regular stove operation occurs, an alarm is triggered. The reason for the alarm is shown on the control panel. The sound signal is not enabled for alarms A01-A02 in order not to disturb the user when there is an absence of pellets in the hopper during the night.

Panel signalling	Type of problem	Solution
A01	The fire does not ignite.	Check the level of pellets in the hopper. Check that the brazier is correctly positioned in its seat and has no deposits or unburnt material. Make sure the glow plug warms up. Thoroughly empty and clean the brazier before restarting.
A02	The fire goes out abnormally.	Check the level of pellets in the hopper.
AO3 Thermostats alarm	The temperature of the pellet tank or the water temperature exceed the envisaged safety threshold.	Wait until the end of the cooling stage, stop the alarm and re-ignite the stove setting the supply of fuel to minimum (SETTINGS menu - Pellet recipe). If the alarm persists, contact the service centre. Check whether the room fan is working correctly (if there is one).
A04	Smoke overtemperature.	The set smoke threshold has been exceeded. Reduce the load of pellets (SETTINGS menu - Pellet recipe).
A05 Pressure switch alarm	Fumes pressure switch intervention or water pressure insufficient.	Check for chimney obstructions / door open or the pressure of the hydraulic system.
A08	Anomalous operation of smoke fan.	If the alarm persists, contact the service centre.
A09	Fault with the smoke sensor.	If the alarm persists, contact the service centre.
A12	TRIAC feed screw failure	If the alarm persists, contact the service centre.
A19	Water probe fault.	Water sensor detached / interrupted / defective / not recognised.
A20	Puffer probe alarm.	Puffer probe detached / interrupted / defective / not recognised.
Service	Routine maintenance warning (does not stop operation).	When this blinking message appears at start-up, it means that the operating hours preset before maintenance have expired. Call the service centre.

ALARM RESET



NEVER open the stove door whilst it is either in the initial ignition or on its shut down cycle, pellets will still be smouldering or therefore volatiles may be present. ATTENTION!

If during operation or initial ignition you encounter combustion smoke leakage into the room from the appliance or the flue, then please switch off the appliance, ventilate the room and contact the installation / service technician immediately.

To reset the alarm, press and hold key 1 (ESC) for a few seconds. The stove checks whether or not the cause of the alarm is ongoing. In the first case, the alarm continues to be displayed, in the second case it turns OFF. If the alarm persists, contact a service centre.

NORMAL SHUTDOWN (on the panel: OFF with flashing flame)

When the shutdown key is pressed, or when there is an alarm signal, the stove enters the thermal extinguishing phase which involves automatic execution of the following phases:

- Pellet loading stop
- The room fan (if installed) keeps running at the set speed so that the smoke temperature reaches 100°C, then runs at minimum speed until the shut down temperature is reached
- The smoke extractor fan is activated at maximum speed and remains on for a fixed period of 10 minutes, at the end of which if the smoke T has dropped below the shutdown threshold, the fan stops, otherwise it will continue to operate at minimum speed until the temperature drops below the threshold and then turn off.
- If the stove has been shut down regularly but, due to thermal inertia, the smoke temperature exceeds the threshold again, the shutdown stage will be repeated at minimum speed until the temperature drops.

BLACKOUT WITH STOVE ON

In the event of a blackout, the stove acts as follows:

- Blackout less than 10": resumes operation;
- After a power outage of more than 10" which occurred when the stove was on, or during ignition, when the stove is powered again it returns to its previous operating condition as follows:
- 1. Cools the boiler by activating the smoke extractor at minimum speed for 10' then proceeds to the next step;
- 2. Restores the stove to the operating condition prior to the blackout.

During stage 1, the panel shows ON BLACK OUT.

During stage 2, the panel shows Ignition.

If during stage 1 the stove receives manual user commands from the control panel, it stops the blackout reset sequence and begins the start-up or shutdown as requested by the user.

BLACKOUT OF MORE THAN 10" DURING STOVE SHUTDOWN

If the stove experiences a loss of power LONGER THAN 10" while it is shutting down, when power is restored to the stove, it will automatically turn on in shutdown mode, even if the smoke temperature has fallen below 45°C in the meantime. This last stage can be skipped by pressing key 1 (esc) (skips to start-up) and pressing it again (recognises that the stove is off).

17-RECOMMENDATIONS FOR SAFE USE



ONLY CORRECT INSTALLATION AND APPROPRIATE MAINTENANCE AND CLEANING OF THE APPLIANCE CAN GUARANTEE CORRECT OPERATION AND SAFE USE OF THE PRODUCT

We would like to inform you that we are aware of cases of malfunctioning of domestic pellet-fuelled heating products, mainly due to incorrect installation and inappropriate maintenance.

We would like to assure you that all of our products are extremely safe and certified according to European standards of reference. The ignition system has been tested with the utmost attention to enhance ignition efficiency and to prevent any type of problem, even in the worst operating conditions. In any case, as with any other pellet-fuelled product, our appliances must be installed correctly and undergo regular periodical cleaning and maintenance to guarantee safe operation. Our studies show us that malfunctioning is mainly due to the combination of part or all of the following factors:

- Brazier holes obstructed or brazier deformed, due to lack of maintenance and conditions which can cause delayed ignition, generating an anomalous production of unburnt gases.
- Insufficient combustion air due to a reduced or clogged air inlet duct.
- Use of smoke ducts nonconforming to regulatory installation requirements, failing to guarantee an adequate draught.
- · Partially clogged chimney, due to lack of maintenance, reducing the draught and making ignition difficult.
- End chimneypot not conforming to the indications of the instruction manual, and therefore not suitable to prevent potential inverse
 draught.
- This factor is crucial when the product is installed in especially windy areas, such as coastal regions.
- The combination of one or more of these factors may generate severe malfunctioning conditions.

To keep this from occurring, it is crucial to guarantee that the product is installed in compliance with standards in force.

Furthermore it is of the utmost importance to comply with the following simple rules:

- Every time the brazier is removed for cleaning, it must always be put back properly in the work position before using the product, completely removing any residual dirt left on the support base
- Pellets must never be loaded in the brazier manually, neither before ignition or during operation.
- The build-up of unburnt pellets following failed ignition must be removed before repeating ignition. Also check that the combustion air inlet/smoke outlet is fitted correctly in place and working properly.
- If ignition fails repeatedly, immediately suspend use of the product and contact a qualified technician to check its operation.

Compliance with these indications is absolutely sufficient to ensure proper operation and to avoid any type of problems with the product. If the aforementioned precautions are not taken, and during ignition the brazier is overloaded with pellets thus generating anomalous smoke in the combustion chamber, carefully follow the indications below:

- Do not disconnect the electrical power to the product for any reason whatsoever: this would stop the smoke extractor, releasing smoke into the room.
- Take the precaution of opening the windows to ventilate the installation room from any smoke (the chimney might not be working
 properly)
- Do not open the fire door: this would compromise regular operation of the smoke extraction system to the chimney.
- Simply switch the stove off by operating on the on-off button on the control panel (not the rear power supply socket button!) and move away until the smoke has been completely extracted.
- Before attempting re-ignition, clean the brazier and its air passage holes completely of all deposits and unburnt pellets. Put the
 brazier back in place, removing any residue from its support base. If ignition fails repeatedly, immediately suspend use of the product
 and contact a qualified technician to check its operation and the chimney.

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EXAMPLE OF A CLEAN BRAZIER

EXAMPLE OF A DIRTY BRAZIER

Only by properly servicing and cleaning the product is it possible to ensure its safety and correct operation.

# ATTENTION!

# All the cleaning operations of all parts must be performed with the product completely cold and unplugged. Disconnect the product from the 230V power supply before performing any maintenance operations.

The product requires little maintenance if used with certified good quality pellets.

# DAILY OR WEEKLY CLEANING PERFORMED BY THE USER

# Cleaning the brazier and the ash pan

Lift part "C" from its place and remove brazier "B". Use the vacuum nozzle to clean away any ash from the area under the brazier. We recommend performing this operation every 2-3 days depending on what type of pellet is being used.

Open the panel "H". Turn the handle of door "G" to the right and open it by moving it downwards.

Remove and empty ash pan "D". Wipe away any residual ash before reinserting the pan. Your experience and the quality of the pellets will determine the ash pan cleaning frequency. However, it is recommended not to exceed 7 days. After removing and emptying the ash pan "D" also clean the lower part of the compartment (see arrow "Q").

Attention! When cleaning is completed, remember to put part "C", brazier "B" and ash pan "D" back in place and close all the doors ("G", "H", "F")back up again.



# **CLEANING THE GLASS**

It is recommended to clean the ceramic glass with a dry brush, or if it is very dirty, spray with a little specific detergent and clean with a cloth.



# ATTENTION!

Do not use abrasive products and do not spray the glass cleaning product on the painted parts and on the door gaskets (ceramic fibre seal).

#### CLEAN THE HEAT EXCHANGER AND THE COMPARTMENT BENEATH THE BRAZIER EVERY 2/3 DAYS

Cleaning the exchanger and the compartment beneath the brazier is a simple operation but very important if the boiler is to maintain optimal performance.

We therefore recommend cleaning the internal exchanger every 2-3 days, performing these simple operations in sequence:

- Activate the "CLEANING" function with the stove off press menu, select "Settings", with the arrows <> select "Cleaning", confirm with the "Menu" key, activate the cleaning "ON" with the + keys. This procedure starts the smoke extractor on the maximum setting to expel the soot that becomes dislodged when the heat exchanger is cleaned.
- Clean the pipe unit Using handle "A" located under the tank cover, vigorously shake the turbulators 5-6 times. This will remove
  any soot that has deposited in the exchanger's smoke ducts during normal stove operation. The accumulated ash will settle in the
  compartment under the ash pan, this is why we recommend cleaning when emptying the ash pan so, using a vacuum cleaner, also
  vacuum the lower compartment "Q.
- Deactivate the "CLEANING" function this function is deactivated automatically after two minutes. If you need to stop the function sooner, press the "Esc" key.
- Clean the pipe units (see next page)
- Empty ash pan "D"
- Clean the smoke extractor compartment (see next page)
- When done cleaning, close the cover and ash pan.





If cleaning is not done every 2-3 days, the stove could go into alarm caused by ash clogging after several hours of operation.

# **CLEANING THE PIPE UNITS**

For better performance of the stove, the pipes inside the combustion chamber should be cleaned once a month.

Open the firebox door and use the brush provided to clean the 5 pipes positioned at the top inside the combustion chamber. Brush the pipes several times so that the ash deposited inside them falls to the bottom around the brazier.

Use a vacuum cleaner to remove all fallen material.



# PERIODIC CLEANING PERFORMED BY A QUALIFIED TECHNICIAN CLEANING THE SMOKE EXTRACTOR COMPARTMENT

In the area behind ash pan "D", there is the smoke cap "E", which must be removed to clean the smoke extractor. Therefore:

- loosen the screws "s"
- remove cap "E"

Now, use the nozzle of a vacuum cleaner, remove any ash and soot that may have built up in the lower exchanger indicated by the arrow. Before putting cap "**E**" back, we recommend changing gasket "**F**"

Before removing ash using a vacuum cleaner, it is recommended to clean the internal walls of the stove using the supplied scraper.



# PERIODICAL CHECK OF THE DOOR CLOSURE

Make sure the door closure ensures a correct sealing action (with the "paper sheet" test) and that when the door is closed, the closing block (X in the figure) does not protrude from the sheet metal to which it is secured. For some products it will be necessary to disassemble the cladding to be able to assess the anomalous protrusion of the block when the door is closed.



# **CLEANING THE SMOKE EXPULSION SYSTEM AND GENERAL CHECKS**

# Clean the smoke outlet system, especially around the Tee fittings, elbows and any horizontal sections of the smoke duct. For information on periodically cleaning the flue, contact a skilled chimney sweep.

Check the seal of the ceramic fibre gaskets on the door of the stove. If necessary, order new replacement gaskets from the retailer or contact an authorised service centre to carry out the operation.

# ATTENTION:

The frequency with which the smoke outlet system is cleaned depends on the use of the stove and the type of installation.

We recommend relying on an authorised service centre for end-of-season cleaning and maintenance, as they will carry out all of the previously mentioned work and inspect the stove components.

# SHUTDOWN (end of season)

At the end of each season, before switching the product off, it is recommended to remove all the pellets from the hopper with a vacuum cleaner with a long pipe.

We recommend removing the unused pellets from the hopper because they can retain moisture. Disconnect any combustion air ducting that can lead to moisture inside the combustion chamber but, above all, ask the specialised technician to refresh the paint inside the combustion chamber with the special silicone spray paints (available at any store or Technical Assistance Centre) during the necessary annual end of season scheduled maintenance operations. This way the paint will protect the inner parts of the combustion chamber, blocking any type of oxidative process.

# When not in use the appliance must be disconnected from the mains power supply. It is recommended to remove the power cable for additional safety, especially in the presence of children.

The service fuse may have to be replaced if the control panel display does not switch on when the product is switched on again by pressing the main switch on its side.

There is a fuse compartment on the back of the product, under the power socket. Open the fusebox cover with a screwdriver and replace the fuses if necessary (3.15 A delayed) - seek assistance from an authorised and qualified technician.

# REPLACING THE OVERPRESSURE DISCHARGE FOR THE COMBUSTION CHAMBER

Overpressure rubber bushing "G" of the combustion chamber (fig. A) may get worn and/or damaged, it is therefore necessary to replace it once a year to ensure correct system operation.

To replace it, follow the instructions below

- Remove the top
- Remove the first ceramic panel of the side cladding or the steel panel (depending on the type of stove)
- Unscrew the screw-washer-rubber bushing-roller shown in figure A/C (on both sides of the cover). It is now possible to assemble
  the new kit:
- Prepare the screw-washer-rubber bushing-roller aligned as shown in fig. C and screw them into the structure.
- Tighten the screw all the way.

Now ensure that the compression of the rubber bushing is correct using the template supplied with the kit:

Place the template on the cover (fig. B); the head of the screw must be touching the element above it. If necessary, tighten or loosen
the screw so that it is touching the upper element.



# **CHECKING THE INTERNAL COMPONENTS**



#### ATTENTION!

# The internal electromechanical components must only be checked by qualified personnel whose technical expertise includes combustion and electricity.

We recommend for this yearly maintenance to be carried out (with a scheduled service contract). This operation consists of a visual and functional inspection of the internal components. A summary of the checks and/or maintenance operations that are essential for the correct operation of the product is provided below.

- Gear motor
- Smoke extractor fan
- Smoke probe
- Ignition glow plug
- Pellet/water automatic rearm thermostat
- Room/water temperature probe
- Motherboard
- Fuses protecting panel-motherboard
- WIRING

	PARTS/FREQUENCY	2-3 DAYS	7 DAYS	1 YEAR
UNDER THE USER'S RESPONSIBILITY	Brazier*	•		
	Ash pan		٠	
	Glass	•		
	Lower compartment		٠	
	Turbulators	٠		
BY THE QUALIFIED TECHNICIAN	Complete heat exchanger			٠
	Smoke duct			•
	Door gasket			٠
	Internal parts			٠
	Flue			٠
	Circulation pump			٠
	Plate heat exchanger			٠
	Plumbing components			•
	Electro-mechanical components			٠
	Overpressure silicon damper for combustion chamber			•
	Door closure operation			•

* THE FREQUENCY OF CLEANING SHOULD BE INCREASED IF THE PELLETS ARE OF POOR QUALITY.

# **19-TROUBLESHOOTING**



# ATTENTION:

GUIDE FOR THE EXCLUSIVE USE OF THE SPECIALISED TECHNICIAN.

ATTENTION:

All repairs must be carried out exclusively by a specialised technician, while the stove is completely cold and the electric plug is disconnected. The operations in bold type must be carried out by specialised personnel. The manufacturer will not be liable and the guarantee is invalidated if this condition is not respected.

ANOMALY	POTENTIAL CAUSES	SOLUTIONS
The pellets are not fed into the combustion chamber	The pellet hopper is empty	Fill the tank with pellets
	Sawdust has blocked the feed screw	Empty the tank and remove the sawdust from the feed screw by hand
	Faulty gear motor	Replace the gear motor
	Faulty electronic board	Replace the circuit board
The fire goes out or the stove stops	The pellet hopper is empty	Fill the tank with pellets
acomatically	The pellets are not fed	See the previous anomaly
	The pellet temperature safety probe has been triggered	Let the stove cool down, reset the thermostat until the problem is resolved and switch the stove back on. If the problem persists, contact technical assistance
	The door is not closed properly or the gaskets are worn	Close the door and replace the gaskets with original ones
	Unsuitable pellets	Change the type of pellets with those recommended by the manufacturer
	Low pellet supply	Check the flow of fuel following the instruc- tions in the booklet
	The combustion chamber is dirty	Clean the combustion chamber, following the instructions in the booklet
	Clogged outlet	Clean the smoke duct
	Faulty smoke extraction motor	Check the motor and replace it, if necessary
	Pressure switch broken or defective	Replace the pressure switch
ANOMALY	POTENTIAL CAUSES	SOLUTIONS

# **19-TROUBLESHOOTING**

The stove runs for a few minutes and	Ignition stage not completed	Repeat ignition
then goes out	Temporary power cut	Wait for the automatic restart
	Clogged smoke duct	Clean the smoke duct
	Faulty or malfunctioning temperature probes	Check and replace the probes
	Faulty glow plug	Check the glow plug and replace it, if necessary
Pellets accumulate in the brazier, the glass of the door gets dirty and the flame is weak	Insufficient combustion air	Clean the brazier and check that all the holes are clear. Perform a general cleaning of the combustion chamber and the smoke duct. Check that the air inlet is not obstructed.
	Damp or unsuitable pellets	Change the type of pellets
	Faulty smoke evacuation motor	Check the motor and replace it, if necessary
The smoke evacuation motor does not work	No electrical supply to the stove	Check the mains voltage and the protection fuse
	The motor is faulty	Check the motor and capacitor and replace them, if necessary
	Defective motherboard	Replace the electronic board
	Control panel broken	Replace the control panel
In the automatic position, the stove	Thermostat is set to minimum	Reset the temperature of the thermostat.
aiways runs at tuli power	Room thermostat in position that always detects cold.	Reposition of the probe
	Malfunctioning temperature probe.	Check the probe and replace it if required.
	Faulty or broken control panel.	Check the panel and replace if necessary.
The stove does not run	No power supply	Check that the plug is inserted and the main switch is in the "I" position.
	Pellet probe stop	Cancel stoppage by changing the setting of the rear thermostat. If the problem persists, request assistance.
	Blown fuse	Replace the fuse.
	Pressure switch broken (lockout indicated)	Insufficient pressure of water in stove
	Clogged smoke outlet or smoke duct	Clean the smoke outlet and/or the smoke duct.
	Water temperature sensor triggered	Call the service

# **19-TROUBLESHOOTING**

# **ANOMALIES RELATED TO THE HYDRAULIC CIRCUIT**

No increase in temperature with	Incorrect combustion adjustment.	Check recipe and parameters.
stove in operation	Stove/system dirty	Check and clean the stove.
	Insufficient stove power.	Check that the stove is properly sized for the requirements of the system.
	Poor pellet quality	Use quality pellets
Condensate in stove	Incorrect temperature setting	Set the stove to a higher temperature
	Insufficient fuel consumption.	Check the recipe and/or technical parameters.
Radiators cold in winter	Room thermostat (local or remote) set too low. If remote thermostat, check if it is defective.	Set to higher temperature or replace (if remote).
	Circulator does not run because blocked.	Free up the circulator by removing the plug and turning the shaft with a screwdriver.
	Circulator does not run.	Check the electrical connections of the circulator; replace if necessary.
	Radiators have air in them	Vent the radiators



ATTENTION! The operations in italics must be carried out by specialised personnel. The manufacturer will not be liable and the guarantee is invalidated if this condition is not respected.

# **20-CIRCUIT BOARD**







#### **MOTHERBOARD WIRING KEY**

- 1. FUSE
- 2. BOARD PHASE
- 3. BOARD NEUTRAL
- 4. SMOKE EXTRACTOR
- 5. ROOM FAN
- 6. WATER SAFETY THERMOSTAT
- 7. GLOW PLUG
- 8. PELLET SAFETY THERMOSTAT
- 9. AIR PRESSURE SWITCH
- 10. WATER PRESSURE GAUGE
- 11. FEED SCREW
- 12. PUMP NEUTRAL
- 13. PUMP PHASE

- 14. 3-WAY VALVE PHASE (DHW)
- 15. 3-WAY VALVE PHASE (HEATING)
- 16. AUXILIARY BOILER CONNECTION (TERMINAL BLOCK)
- 17. SMOKE PROBE
- 18. EXTERNAL THERMOSTAT CONNECTION (TERMINAL BLOCK)
- 19. ROOM TEMPERATURE PROBE
- 20. PUFFER/BOILER PROBE CONNECTION (TERMINAL BLOCK)
- 21. BOILER WATER TEMPERATURE PROBE
- 22. SMOKE EXTRACTOR FAN REV CONTROL
- 23. STORAGE CYLINDER FLOW SWITCH OR THERMOSTAT TO CONNECT TO THE HYDRAULIC KIT (ACCESSORY)
- 24. CONTROL PANEL
- 25. EASY CONNECT (ACCESSORY)

#### PLEASE NOTE The electrical wiring of individual components is fitted with pre-wired connectors of different sizes.



Via La Croce n°8 33074 Vigonovo di Fontanafredda (PN) – ITALY Telephone: 0434/599599 a.s. Fax: 0434/599598 Internet: www.mcz.it e-mail: mcz@mcz.it